

1) Traffic Statistics

	May 2004	% change from May 2003	June 2004	% change from June 2003
Passengers	5.53m	12.4	5.93m	7
Moving Annual Total - Passengers	65.59m	4.9	65.98m	5.4
Total Air Transport Movements (ATMs)	40,010	6.3	39,510	3.5
Moving Annual Total - ATMs	464,961	1.5	466,302	1.9

Source: Research Department, BAA plc,

2) Runway Alternation

Month	Adherence to Alternation Schedule	Westerly/Easterly Split
May 2004	89%	69.19% (westerly) 30.81% (easterly)
June 2004	97%	93.85% (westerly) 6.15% (easterly)

Source: Flight Evaluation Office, BAA Heathrow

3) Go Arounds

Month	Number of Go-Arounds
March 2004	37
April 2004	37

Source: NATS

4) Terminal 5

The construction of Terminal 5 continues to run on-schedule and on-budget, and we are now 40% through the overall T5 programme.

The second section of the Terminal 5 roof structure was successfully raised into position in mid-June. There are four further lifts planned until the end of the year. The lift was achieved by a specialist team over an 11 hour period, with only slight changes made to the technique deployed for the first occasion. The technique used is the same as that deployed to lift the London Eye. A time-lapse film of the first roof lift can be seen on the BAA website:

http://www.baa.com/main/airports/heathrow/terminal_5/terminal_5/video_page.html.

The viewing cab section of Heathrow's new 87 metre high air traffic control has started to take shape with engineers completing earlier this month the challenging process of lifting its 50 tonne roof into position. The 30 metre tall cab section, the equivalent to a seven story high building, is currently under construction within the southern boundary of the airport near to Terminal 4. The roof of the cab structure, which is made from a steel frame and insulating membrane covering, was carefully lifted into position using a specialist 60 meter tall crane and specifically designed lifting harness.

The main power source to T5 was recently switched on marking the on-schedule completion of the High Voltage sub-project. This has involved the construction of a new 33 k V bulk supply point (BSP) substation through which T5's power will be supplied. In order to accommodate the needs of Heathrow's power supply Scottish & Southern Electric have upgraded and reinforced a large section of their distribution network around the airport. The works formed part of Southern and Scottish Electric's major reinforcement to their Staines substation.

Another project milestone has been achieved with the first stage of the M25 spur road completed on time. The project has now been handed over to the Highways Agency for whom Balfour Beatty will be carrying out Stage 2 works. Since work began in September 2002 over a million cubic metres of London clay has been moved to shore up the motorway embankments, 15,000 stone columns laid and drainage and fencing installed.

5) Heathrow Capital Investment Programme

BAA Heathrow is publishing its detailed capital investment programme setting out a range of improvements across existing terminals and the airfield. The programme confirms over £7 billion investment (at 2004 prices) in the airport, including Terminal 5, over the 11 year period up to 2013/14. It includes improvements to Terminal 3, so that it can accommodate the new generation large aircraft, such as the A380.

6) Transport Initiatives

A report outlining environmentally-friendly commuting options for airport organisations, called *Changing Direction*, has been published by BAA Heathrow. It is a blueprint that will help airport companies and their staff follow a more sustainable approach to their commuting. Thirty airport-based organisations attended the launch of the report, held at the Sheraton Skyline hotel on 11 June. *Changing Direction* provides organisations with guidance in developing their own travel management plans. Further information can be obtained from www.airport-commuter.co.uk, or to get a copy of *Changing Direction*, call 020 8745 2680.

Heathrow's car sharing scheme, the largest in Europe for a single location, has celebrated its third birthday. The scheme now has over 3,700 members who work for 230 companies across the airport – a 65 percent increase on last year's membership. Further information can be obtained at www.airportcarshare.co.uk or through the Carshare team on 020 8745 2680.

Heathrow has received praise from TransportEnergy, a division of the Energy Saving Trust, for its innovative Clean Vehicles Programme which helps local companies improve air quality by reducing road vehicle emissions. At this year's Clean Vehicles Programme Awards, fourteen Heathrow-based companies were rewarded for their achievements with certificates of excellence.

7) Eastern Perimeter Road widening

Part of the Eastern Perimeter Road will close for a five-month period at the end of July to allow improvements to be carried out. Between the entrance to the 'Parking Express' Long Stay Car Park and the exit from the E2 staff car park, the road will be straightened and widened to improve safety and traffic flows along this stretch of road. During this time, staff accessing E2 car park will be diverted via the Eastchurch Crossing and Hatton Cross. Signage around the airport will give further information regarding dates of the closure. There will also be posters on buses and at bus shelters and users of E2 staff car park will be contacted directly.

8) Economic Development

BAA has been awarded a 'Big Tick' by Business in the Community (BITC) for its Terminal 5 programme which ensures that local people benefit from the construction project.

Some of the achievements which have helped secure the award include: helping to fund and set up four local skills centres providing skills training to nearly five hundred 14-19 year olds each year; establishing a construction training bus which tours Spelthorne schools giving pupils in the 14 to 16 age group the chance to gain hands on experience of the construction industry; generating £18.2m of business for local companies in two years from BAA Heathrow's Meet the Buyers event which introduces airport businesses to local suppliers; supporting ten local schools in their

bids for specialist school status, helping to leverage £5 million from the Government for the local community; developing a construction workers' public transport strategy to reduce single car occupancy amongst construction workers driving to the T5 site; setting up a bursary scheme to fund local students studying construction-related degrees.

9) Heathrow Family Day

Heathrow's annual Family Day took place on Sunday 20 June and raised over £17,000 for local charities. Around 3,000 guests of all ages attended the event, organised by the Heathrow Airport Rotary Club and BAA Heathrow. Money raised from the event will help support a number of local charities, hospices and worthwhile causes including Spelthorne Farm, Thames Valley Hospice, and Homestart, Runneymede.

10) Olympic Torch

Heathrow welcomed the arrival of The Olympic Flame to Britain at the end of June for the first time in 56 years. The historical symbol of the Olympic Games touched down onboard a special flight from Paris. The Flame was escorted by former sprinter Sylvia Disley, a British Olympian from the 1948 Games – the last time Britain played host to the Olympics. Mrs Disley was greeted at the airport's Royal Suite by over 40 young people from a local Heathrow school who lined the red carpet and signalled the Flame's arrival back onto British soil with the raising of an official Olympic Torch Relay flag.

11) BAA Heathrow London Youth Games Finals

The 27th Youth Games finals were held over the weekend of July 10/11 at Crystal Palace, attended by Tessa Jowell MP, Secretary of State for Culture, Media and Sport. More than 12,000 of London's young sporting stars took part in the finals demonstrating their prowess in 28 different sports including, athletics, archery, swimming and squash. The Games are Europe's largest youth sports event and have involved over 20,000 children from across the 33 London boroughs. The Games this year have teamed up with London 2012 and received backing from Chairman Sebastian Coe at the event launch in Trafalgar Square in May. BAA Heathrow has sponsored the Games for the past 11 years.

12) BAA Heathrow Consultation Papers

BAA is currently working on the detail of two consultation papers to be launched later this year - one will address the noise impact of the existing airport, the other will seek to address potential uncertainty for local communities ahead of a possible third runway.

The papers follow on from the Government's White Paper on aviation expansion which specifically requires airports to bring forward proposals on how to protect the value of properties which may fall within an enlarged airport boundary, and proposals on noise compensation and mitigation. We will genuinely want to understand the Consultative Committee's and other people's views in response to the papers at the appropriate time and we aim to give further detail at the next meeting.

Janis Kong
Executive Chairman - BAA Heathrow
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