

HEATHROW AIRPORT CONSULTATIVE COMMITTEE

H.A.C.C
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Members of the Committee are requested to attend a meeting of the **HEATHROW AIRPORT CONSULTATIVE COMMITTEE** to be held at the **HEATHROW ACADEMY in ROOMS 1, 2 & 3** commencing at **2.00 p.m. on WEDNESDAY 28th SEPTEMBER 2011.**

Members who have nominated deputies and who are unable to attend this meeting are asked to pass this Agenda Paper to their deputies and also to inform the HACC office.

PRESS: Representatives of the Press have been invited on the understanding that the Committee reserves the right to exclude such representatives during the discussion of any particular matter.

SPECIAL NOTE: BUFFET LUNCH

Please note that a buffet lunch has been arranged for **members of the Committee from 1.00 p.m. in the Atrium at the Heathrow Academy.**

For those members who have registered an interest, a trip on the Heathrow Pod (Personal Rapid Transit System) has been arranged (boarding the coach at 12.45 p.m. from the Heathrow Academy), prior to the meeting commencing at 2.00 p.m.

AGENDA

1. APOLOGIES FOR ABSENCE

2. MINUTES

Minutes of the meeting held on 27th July 2011 (*previously circulated*).

3. MATTERS ARISING

- (a) Minute 4485 - Provide update on transport arrangements in West London during Olympics 2012 (Terry Morgan).
- (b) Minute 4486 - Establish if during TEAM trials will the works be carried out to repairs on sound barrier to Stanwell Moor (Jane Dawes).
- (c) Minute 4486 - Provide definition/criteria of TEAM and TED (Jane Dawes) (Actioned).
- (d) Minute 4486 - Establish if during TEAM trials an analysis study is undertaken, could residents living under flight paths surrounding Heathrow be included in the objective survey (Terry Morgan to discuss with CAA).
- (e) Minute 4486 - Establish if TEAM/TED/mixed-mode clarification information could be sent to local residents (Terry Morgan to discuss with CAA).

- (f) Minute 4486 - Establish when a surface access review will be made and if LB Hillingdon could be included in the monitoring process (Terry Morgan to discuss with CAA). (Rupesh Mehta also undertook to discuss with DfT).
- (g) Minute 4498 - Establish future plans for former catering base on Scylla Road (South side of the airport) (Terry Morgan).
- (h) Minute 4499 - Check database for 'HACC Complaints by Borough' Report as certain District Councils entered as Borough Councils. *Runnymede and Spelthorne are Borough Councils not District Councils. Slough is a Borough Council. Windsor & Maidenhead is a Royal Borough (BAA).

ITEMS FOR DISCUSSION

Anticipated Timing - 2.10 p.m. to 2.15 p.m.

4. REPORT BY THE CHAIRMAN AND SECRETARIAT

- (a) Upgrade of HACC Website.

2.15 p.m. to 2.35 p.m.

5. HEATHROW MANAGEMENT MATTERS

- (a) Dialogue with Mr. Normand Boivin, Chief Operating Officer of Heathrow Airport.
- (b) BAA Heathrow Update (*to follow*) and Statistical Information (*enclosed*).

2.35 p.m. to 2.55 p.m.

6. DfT: HIGH SPEED RAIL 2: INVESTING IN BRITAIN'S FUTURE CONSULTATION

Presentation by Jonathan Mitchell, DfT High Speed Rail Strategy Manager.

The Government believes that high speed rail can play an important role in promoting valuable strategic change in the economic geography of Britain, supporting sustainable long-term growth and reducing regional disparities. It considers that there is a strong strategic case for linking a UK high speed rail network to the country's major international gateways, and for Heathrow, would have important strategic advantages. For this reason, the Government commissioned HS2 Ltd in June 2010 to provide advice on the options for direct links to Heathrow and to the High Speed 1 line to the Channel Tunnel, together with a report on the comparative case for different ways of connecting the West Midlands, Manchester and Leeds. This work will inform the Government's overall strategy and timetable for establishing a high speed rail network.

On 28th February 2011, the Secretary of State launched the consultation on the Government's proposed High Speed Rail Strategy and the recommended route for an initial high speed line from London to the West Midlands.

3.00 p.m. to 3.20 p.m.

7. WIDER HEATHROW INTEGRATED RAIL STRATEGY (WHIRS)

Presentation by Allan Gregory, BAA Surface Access Director and Simon Earles, BAA Head of Surface Access Strategy.

BAA are now working on a new programme called the Wider Heathrow Integrated Rail Strategy (known as WHIRS), which will seek to build on previous investment, by ensuring that Heathrow has fast and frequent rail connections for passengers, whilst at the same time, improving links to the surrounding community to get the local economy moving. The airport will also continue to invest in enhancements to the Heathrow Express service.

3.20 p.m. to 3.25 p.m.

8. DfT UK AVIATION FORECASTS 2011

The Department of Transport's report presents their updated forecasts of the UK air passengers and UK aviation CO₂ emissions to 2050. It is part of the response to the Committee on Climate Change (CCC) report on options for reducing CO₂ emissions from UK aviation to 2050.

Please see <http://www.dft.gov.uk/publications/uk-aviation-forecasts-2011/>

The report, should help to inform those considering responding to the Sustainable Aviation Framework Scoping Document before the October 2011 deadline. (HACC.582) (*enclosed*).

The conclusions of an independent peer review of the methods underpinning the updated forecasts associated technical notes, appear as supporting documents to the technical report.

3.25 p.m. to 3.30 p.m.

9. DFT SCOPING DOCUMENT ON A SUSTAINABLE FRAMEWORK FOR UK AVIATION

The Scoping Document was published by the DfT in March 2011 to address the broad principles of aviation policies. A full six-month consultation had been launched (30th March 2011-30th September 2011), the results of which it was planned to publish in March 2012.

At the 27th July 2011 meeting, members were requested to send in any further submissions to accompany the comments already provided by the first week in September, for composition into a response.

It was agreed that the final draft would be sent to members in advance of the September meeting for approval (**HACC.581**) (*enclosed*).

3.30 p.m. to 3.50 p.m.

10. WINTER RESILIENCE

Update by Philip Langsdale, BAA Chief Information Officer on the progress of the Winter Resilience project.

Last December, Heathrow was hit by severe snow. BAA immediately asked BAA Non-Executive Director, Professor David Begg to put together a full report on their operational performance.

His team of airport professionals from around the world looked at what happened and how they could respond better.

BAA accepted all 14 proposals for improvements made in his report. As a result, the Heathrow Winter Resilience Programme was created and tackled the proposals through three initiatives: Preparation and Planning, Command and Control, and Passenger Welfare. These will be realised over a period of several years, although obviously the immediate focus is how to improve the operation in time for the coming winter.

3.50 p.m. to 3.55 p.m.

11. THE CAA CONSULTATION ON OPTIONS FOR CONSUMER PANEL (PASSENGER REPRESENTATION AND COMPLAINT HANDLING)

Following on from the recent CAA work on passenger representation and complaint handling, as part of its Strategic Plan, the CAA has now written proposing four options on how it plans to develop a new approach to consider consumer issues and set up a consumer panel. Views are requested on the options presented. A copy of their letter and the response submitted on behalf of HACC is (*enclosed*) for your information. (*Also for PSSC*).

3.55 p.m. to 4.00 p.m.

12. PASSENGER SERVICES SUB-COMMITTEE

Minutes of the meeting of the Passenger Services Sub-Committee meeting held on 27th July 2011 (*previously circulated*).

4.00 p.m. to 4.05 p.m.

13. NTK WORKING GROUP

Minutes of the meeting of the Noise & Track Keeping Working Group held on 17th May 2011 (*enclosed*).

4.05 p.m. to 4.10 p.m.

14. AIR QUALITY AT HEATHROW AIRPORT – SEPTEMBER 2011

BAA Air Quality Monitoring Report at Heathrow Airport for September 2011 (*enclosed*).

ITEMS FOR INFORMATION

4.10 p.m. to 4.15 p.m.

15. PLANNING APPLICATIONS

Planning Applications for the Heathrow Ward of the London Borough of Hillingdon for July and August 2011 (*to follow*).

4.15 p.m. to 4.20 p.m.

16. NEWS RELEASES

- (a) BAA Announces July and August 2011 Traffic figures (*enclosed*).
- (b) ABTN: Speed not enough to entice people onto HS2 (*enclosed*).
- (c) Evening Standard: Heathrow faces huge freight bill for athletes' luggage (*enclosed*).
- (d) News @ UK Airports: MP presses for Reading-Heathrow rail link (*enclosed*).
- (e) News @ UK Airports: New training standard for airport security staff (*enclosed*).
- (f) Heathrow Skyport: Lord Foster backs plans for Thames island airport (*enclosed*).
- (g) News @ UK Airports: Heathrow still world's busiest international airport, only fourth biggest airport (*enclosed*).
- (h) Yellow Advertiser: Businesses slam airport proposals (*enclosed*).
- (j) UK airports information blog: ATAB seeks legal action against airlines over APD refunds (*enclosed*).
- (k) News @ UK Airports: Driverless pods at work at Heathrow car park (*enclosed*).
- (l) Scotsman: Heathrow named London 2012 airport (*enclosed*).
- (m) This is Money: Highest Taxes in the world are putting UK airports at risk (*enclosed*).
- (n) Air- rail news: INTERVIEW: Bringing Boris Johnson's Thames Hub to life (*enclosed*).
- (o) News @ UK Airports: New Heathrow Terminal 3 lounge opened (*enclosed*).
- (p) ABTN: Heathrow named Olympics host airport (*enclosed*).
- (q) News @ UK Airports: Heathrow sculptures celebrate Olympics (*enclosed*).
- (r) News @ UK Airports: Council calls for end of Heathrow night flights (*enclosed*).
- (s) Guardian: London's main airports to reach bursting point in 2030 (*enclosed*).
- (t) London Evening Standard: 'Boris Island' airport is the only option, ministers told (*enclosed*).
- (u) Marketwatch: Demand Fuels Proposals for New London Airport (*enclosed*).
- (v) News @ UK Airports: Vince Cable warns of 'major battle' over Heathrow aircraft noise (*enclosed*).
- (w) Walesonline: 500m rail scheme linking Wales to Heathrow unveiled (*enclosed*).
- (x) airport-world: Heathrow needs High Speed Rail to compete with Europe (*enclosed*).
- (y) News @ UK Airports: BAA report says Heathrow falling further behind competitors (*enclosed*).
- (z) News @ UK Airports: BA still backing Heathrow third runway plans (*enclosed*).
- (aa) News @UK Airports: Official launch for Heathrow driverless pods parking transfer service (*enc.*)

4.20 p.m. to 4.30 p.m.

17. ANY OTHER BUSINESS

Members are reminded that, where possible, the Chairman should be informed of any items for 'Any Other Business' in advance of the meeting.

Meeting anticipated to close at 4.30 p.m.

DATE OF NEXT MEETING:

WEDNESDAY 7th DECEMBER 2011 (SEMINAR)

DATES OF 2012 MEETINGS:

WEDNESDAY 25th JANUARY 2012

WEDNESDAY 28th MARCH 2012

WEDNESDAY 23rd MAY 2012

WEDNESDAY 25th JULY 2012

WEDNESDAY 26th SEPTEMBER 2012

WEDNESDAY 5th DECEMBER 2012 (SEMINAR)